



SHIIP is the Senior Health Insurance Information Program, a division of The North Carolina Department of Insurance. SHIIP provides trained counselors to provide unbiased counseling to people needing assistance with Medicare, Medicare supplements, Medicare Advantage plans, Medicare drug plans, and long-term care insurance. The Department of Aging has a SHIIP coordinator and local volunteers that can provide you with information regarding coverage, policy comparisons, and paperwork.

You may call the SHIIP hotline at 1-800-433-9354 or contact Jill Sherman at the Department of Aging to set up an appointment for one-on-one assistance.